

ATTACHMENT VI

TECHNOLOGY INNOVATIONS FUND QUARTERLY PROJECT STATUS SUMMARY

December 29, 2003

For each quarter, beginning March 2002, E-Mail the following status information to the Council Chairman at [this address](#).

Department/Agency: Office of Electronic Services
Name of Project: Louisiana eGovernment Portal
LTIF Log No.: 02-011
Project Coordinator: Karen Paterson

Project Status:
Date: December 29, 2003
Percent Complete: 85

Baseline Status Summary								
	Jun 2002	Sep 2002	Dec 2002	Mar 2003	Jun 2003	Sep 2003	Dec 2003	Mar 2004
Plan	5	30	60	70	80	90	95	100
Actual	5	15	20	35	40	65	85	

Explanation: Originally, the overall portal project was planned to be 95% complete at this time. It is only 85% complete because development of the new portal was delayed awaiting determination of the product standard software infrastructure to be used for the project (APS) and award of the CSSA Web Development contracts. The original project plan was based on both of these procurements being completed in the early Fall 2002 thereby permitting portal implementation by January 1, 2003. The APS was awarded to IBM in May, 2003 and IEM was selected as the Portal development contractor using the CSSA in June 2003. Since those awards were completed, the progress on the project has progressed at a rapid pace and the actual Portal was launched in mid-November 2003. The launch occurred 120 days after the IEM began Portal development.

In order to minimize the impact of these procurement delays, OES moved forward on all Portal activities that are were not dependent on the APS product standard and the CSSA procurement process. As indicated below, the development outstanding is completion of partner agency web sites and final integration of the eCommerce capabilities under the portal infrastructure. These two items account for the schedule variance and both will be completed in the first quarter of 2004. The following status summarizes all activities in work or that have been completed:

1. The Content Management system was established as a product standard in June, 2002 and subsequently implemented in September 2003. This element of the portal project is fully available at this time and is supporting the Portal development.
2. The Citizen Relationship Management software, Ask Louise, was launched operationally in July 2003. This element of the portal project is fully operational.

3. The Enterprise Search capability has been established as a line of service based on the Verity Infoseek search engine. Enterprise search has been tuned to support the increased demand of the Portal and is fully available at this time. Several agencies are currently utilizing the Search line of service.
4. A design firm worked with OES personnel to establish the portal graphic design and the initial Portal styleguide. These have been available since March 2003 and were utilized in the competitive selection of the Portal developer under the CSSA. This level of design greatly facilitated fastracking the portal implementation.
5. This Portal developer selection was handled under the Web area of the CSSA. Five of the ten CSSA Web Tier 1 qualifiers competed for the Portal initiative. This activity was initiated in March 2003 immediately after the Tier 1 CSSA contracts for the Web area were in place. IEM was selected in May 2003 and began work in June 2003.
6. An Invitation to Bid (ITB) process was used through the Office of State Purchasing to set the state standard for Application Platform Suite (APS). Because this is the software baseline required for the Portal, the final portal design and implementation was dependent on selection of this standard. Using the ITB, the IBM Websphere product family was selected in May 2003 as the state standard for APS and the appropriate components of that product line for the Portal were acquired when the contract became effective in June 2003.
7. A Memorandum of Understanding was executed with Louisiana Technology Park to provide the hardware hosting required for the portal. This hardware is in place and available to support the development activities of the Web Developer to be selected through the CSSA process.
8. The IBM Websphere software necessary to host the development, test and production environments for the Portal was been acquired. The Portal developer, IEM, has installed the Websphere software components on the servers at Technology Park and on the OES development desktops at Division of Administration.
9. OES coordinated with Louisiana Department of Economic Development and the Governor's Office to incorporate the Choose Louisiana initiative as a key theme for the Louisiana.Gov Portal.
10. The detail design and initial implementation of the State Portal was completed in September, 2003. In October and November 2003 the portal was integrated with other state web resources and subjected to extensive testing. The Portal was declared ready for launch in mid-November and was brought online at the end of November 2003. The official roll-out of the portal occurred, in concert with a press release, on December 2, 2003.
11. Work on the infrastructure for participating agency web sites began in October. These web sites will be completed in 1st quarter 2004.
12. eCommerce integration, which began in September 2003, will also be completed in 1st quarter 2004. This includes implementation of the Payment Gateway, Websphere hosting of Louisiana E-Mall storefronts at Technology Park, and portal hosting for agencies using the eLicense regulatory licensing system.